

## Red River Authority of Texas

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## MONITORING VIOLATION ANNUAL NOTICE IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER MONITORING REQUIREMENTS NOT MET FOR: RRA-TRUSCOTT GILLILAND WATER SYSTEM

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have the right to know what happened and what we did (are doing) to correct this situation

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During November 2020 we did not complete all monitoring for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

## What should I do?

There is nothing you need to do at this time. You, may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

## What is being done

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The Authority did collect every required coliform sample in the months of December 2020 and January 2021 and are no longer in violation. For more information, please contact your District Manager, Mr. Ellis Mercer at 940/636-8064 or Mr. Jaison Caldwell, Utility Supervisor at 940/723-8697.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in public places or distributing copies by hand or mail.

This notice is being sent to you by **RRA Truscott Gilliland Water System**.

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